

# NOTIFICATION OF DISPUTED ATM WITHDRAWAL/ DEPOSIT TRANSACTION

## ACCOUNT/TRANSACTION INFORMATION

(If more than one transaction is in dispute, please complete a separate form for each item.)

First Name	Last Name	Account Number
Phone Number	Card Number	
ATM Location Name		ATM Location (City or Address)
Transaction Date	Amount \$	Approximate time

## STATEMENT

I am disputing this transaction for the following reason (please choose one that best fits the details of your dispute):

### ATM Withdrawal:

- ATM did not dispense cash in the amount of \$ \_\_\_\_\_
- ATM request amount was \$ \_\_\_\_\_ I only received \$ \_\_\_\_\_

### ATM Deposit:

- ATM did not post the deposit transaction of \$ \_\_\_\_\_ (cash or check, select one)  
If check, please provide payee name \_\_\_\_\_
- ATM deposit key in error: Amount entered \$ \_\_\_\_\_ Should be \$ \_\_\_\_\_
- ATM check deposit posting error check for \$ \_\_\_\_\_ posted as \$ \_\_\_\_\_

**If additional room is required to describe your dispute, please use a separate sheet of paper and attach to this form once completed. Attach copies of all related documents to this form.**

## SIGNATURE

I certify, under penalty of perjury, that the foregoing is true and correct.

MEMBER'S SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_